



Your Qualities are your Assets. We care for them.

Who We Are

QUALITY PERFECTION CONSULTANTS (QPC) is a leading provider of consultancy services with an excellent track record for providing reliable and cost effective services to a host of National & International Organization, Public Utilities, Statutory Organizations and Small Medium Enterprises.

Founded in 1999, with the main objective to provide value added services to its valuable clients. **QPC's** consulting area covers a wide spectrum of activities from the Development, Documentation, Implementation, Certification & Management of various Management Systems, Calibration of Monitoring & Measuring Devices, Selection of Registrar & Certification Body, Internal Auditors Training, Third Party & Pre Shipment Inspections & arrangements for Lead Auditors Training.

QPC offers a service to their clients, that covers Independent Assessment, Development, Documentation, Implementation, Certification & Management of Systems as per the required standards or any other National or International Standard.

QPC is backed up by a group of highly educated, trained & experienced professionals and possesses a technological capability through well qualified and highly experienced personnel. Thus our consultants are able to provide value added services to their valued clients.

QPC's consultants have provided their valuable services for a number of organizations (extracts from our client list are attached herewith) for **TOTAL QUALITY MANAGEMENT** of an Organization.

QPC office has well trained and qualified personnel to support administration, finance and technical staff to ensure prompt, value added and cost effective services to our clients keeping complete customer satisfaction in focus. Office is provided with complete infrastructure added to necessary modern facilities.

MOTIVE : We strive to provide complete customer satisfaction by providing prompt, value added and cost effective services to our valued customers.

We strongly believe that **QUALITY** is not an accident, its something to be gained by working hard & with co-operation of all the personnel working in the organization. The cost of **QUALITY** is always less then the cost of **RE-WORKING, REJECTIONS, CUSTOMER DISSATISFACTION / COMPLAINTS**.

Our Role

There are several steps to preparing your business for ISO Certification. You may be able to do a lot of the work on your own, but there are several key points where you might consider hiring an ISO Consultant to make sure everything is done perfectly and within stipulated time frame.

Development of Management Systems

The very beginning of the process when you are just starting to develop an efficient and affordable QMS is the first time you may think about hiring a Consultant. The system has to meet the guidelines and requirements of the International Standard. It also has to be efficient for your organization so that the organization produce better products on a consistent basis.

An effectively designed Management System can also result into lot of cost contro which is ultimate profit for the organization. This is where the expertise of a consultant will come in very handy. They will be able to look at your business and all of your current processes and design a system that is effective for the organization and suitable for certification.

Setting up & Implementing

It is one thing to come up with a management system on paper, but another to find appropriate resources with in the organization, put them into action in your business. After all, any organization cannot afford to shut down whilst the changes are implemented.

As a consultant we have the knowledge to guide you on all aspects of implementation. Whether you have the manpower to put on the task yourself or need to hire professionals to come in and get it done faster, we will help you keep it affordable while moving the process along as quickly as possible.

It is often assumed that a really small business will not need an ISO Consultant because their management systems will be so basic and simple that even a solo team could develop and implement it. But that's not true. Developing a system for any company, regardless of size, can be time consuming and overwhelming. It must be developed and implemented just right if it is going to pass for certification.

How We Do

An Organization implementing any ISO standard must first :

- SAY WHAT THEY DO** : by writing down policies & procedures.
- DO WHAT THEY SAY** : by following these policies & procedures.
- RECORD THAT THEY DID IT** : maintain records as evidence.
- ACT ON ANY DIFFERENCES** : by correcting problems & addressing their root causes.

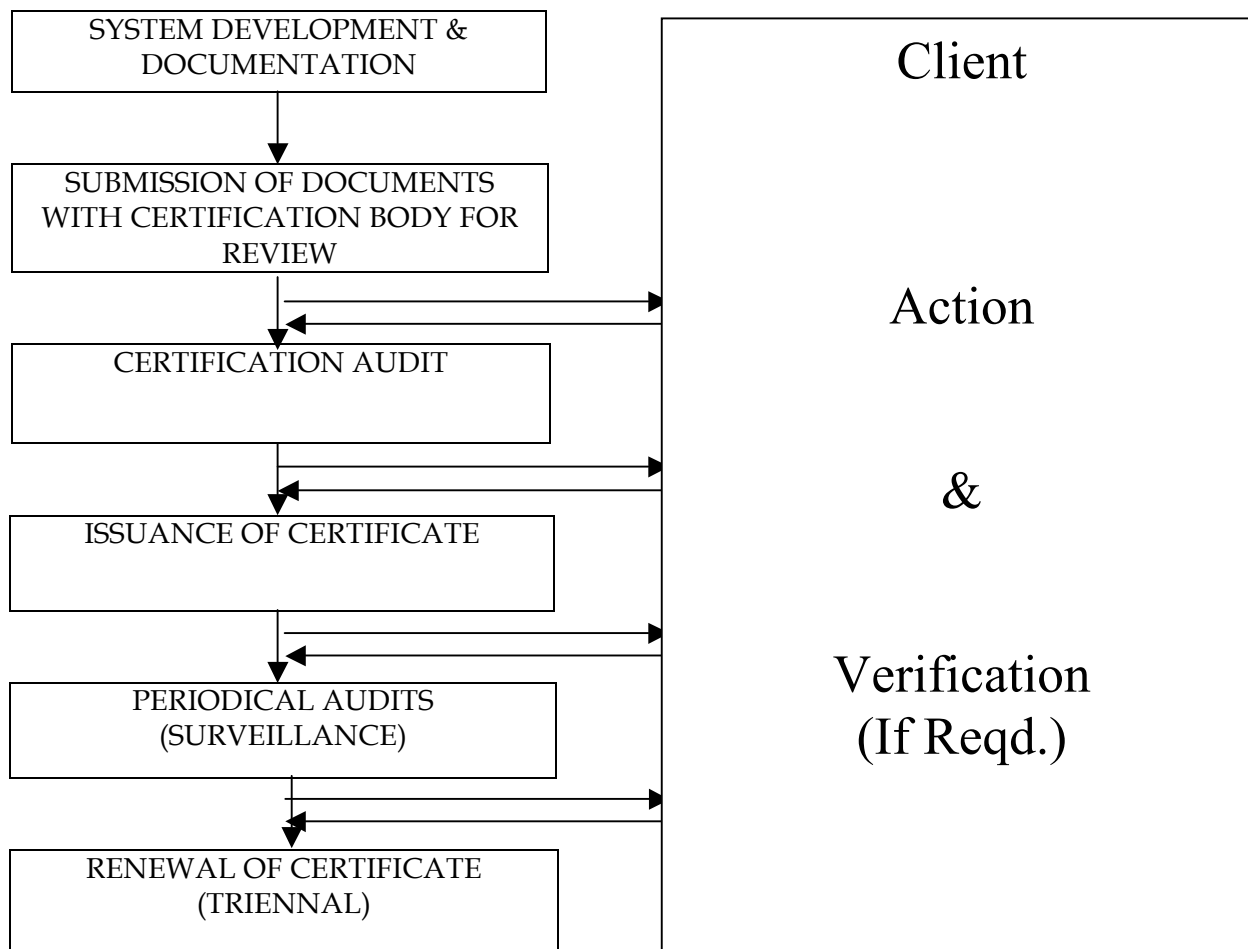
The objective of ISO is to promote the development of standardization and related world activities with a view to facilitating international exchange of goods and services and to develop co-operation in the sphere of intellectual, scientific , technological and economic activity.

The quality system required in the ISO standards is only a beginning to the path of our habit to do things in systematic and planned manner with probable results equivalent to international standards.

ISO neither ensure world class quality nor is it meant to. These standards are the basics of planned, provable quality assurance. ISO is not a product certification , its process certification.

How Certification is done

An Organization seeking registration to any ISO standard should first develop, document, implement and maintain a quality system that meets all the requirements of the ISO standard. Here are the steps required to complete this process :



How Certification benefits your Organization

Implementation of an ISO system brings great benefits to the organization. However, few of the many key benefits of implementing an ISO 9000 system are :

- ❖ **MARKET REQUIREMENT** : New Domestic & International Markets may mandate registration as a requirement to fill new and existing customer requirements. Some of the reputed National Buyers e.g. RDSO (INDIAN RAILWAYS), DGS&D, BSNL etc. & International Buyers e.g. GEMEX , MARKS & SPENCERS etc. have made it compulsory to be an ISO 9000 certified Organization for getting approval as a supplier.
- ❖ **STRENGTHENED CUSTOMER CONFIDENCE** : Customer requirements are understood and the product will meet their expectations with a consistent level of quality each time.
- ❖ **REDUCED OPERATING COSTS** : Customer driven audits, Scrap and reworked material may be reduced.
- ❖ **ACCESS TO INTERNATIONAL MARKETS.**
- ❖ **THE DEVELOPED, IMPLEMENTED QUALITY SYSTEMS ARE USER FRIENDLY IN A WAY TO PROVIDE EFFECTIVE OUTCOME & BENEFITS TO USER.**
- ❖ **AND LAST BUT NOT THE LEAST, INTERNATIONAL STANDARDS CERTIFICATION OF YOUR ORGANIZATION.**

Implementation of an ISO System and subsequent registration by a Certification Body, demonstrates to the market place that your organization has organized Internal Quality Systems which are traceable to INTERNATIONAL QUALITY SYSTEM STANDARDS.

ISO does not dictate how to run the business, but the proper implementation impacts everything in a company's organizational structure.

Our Credentials

Our clients are our credentials. To name a few



(Airports Authority of India)



(Amba Group of Companies)



(Haier Appliances India)



(Bindal Group)



PS : All logos are property of their respective owners and are used for representation purposes only.

What Happens Next

Of course you need more detailed information about us, like pricing, before you decide to hire our services. Conversely, we need more detailed information about you in order to enable us to provide a detailed quotation for the services required by your esteemed organization.

Please fill this form and send us by email @ qpconline@hotmail.com . For more than one organization, you may use photocopy/copies of this form.

BRIEF DETAILS ABOUT THE ORGANIZATION SEEKING CERTIFICATION

1. Name of the Organization :
2. Mailing Address :
3. Contact Person :
4. Designation :
5. Telephone : Area Code : Number :
6. Fax : Area Code : Number :
7. e-mail :
8. No. of Employees :
9. Items Dealing with :
10. Nature : Manufacturing / Trading / Service / Others
If others, Please specify nature of Business
11. Standard / Scheme : ISO 9001/ ISO 14000/ OHSAS 18000/ SA 8000 / ISO 22000/ OTHERS
If others, Please specify Standard/Scheme of Certification
12. Any Other Details :

Signature of M.D. / Director/ Partner/Proprietor
With rubber stamp of the organization

Thank you for sparing some of your precious time for reading our profile.

If you have any questions or queries, please contact us

Quality Perfection Consultants

**41, First Floor, Kunwar Vinod Market
Mahaveer Chowk, Muzaffarnagar - 251 001,
Uttar Pradesh, IN**

+91-9837353154 , 9319427887

info@qpcindia.com

www.qpcindia.com